



**2007-2008 Career Planning Guide**  
**COMPUTER AND NETWORK SUPPORT**  
**Spokane Falls Community College**

**Spokane Falls Community College**  
3410 West Fort George Wright Drive  
Spokane, Washington 99224-5288  
[www.spokanefalls.edu](http://www.spokanefalls.edu)

**Completion Award:** Certificate

**Start:** Fall, Winter, Spring

**Tuition and Fees**

**Approximate Quarterly Cost:** (subject to change without notice)

Books	\$	140
Supplies and Equipment	\$	30

**PROGRAM WEBSITE:** <http://tech.spokanefalls.edu/infosys/>

### **Program Description**

The Computer and Network Support certificate concentrates on the practical operation, maintenance and use of computers, computer networks and their peripherals. This intensive hands-on program prepares the certificate holder to maintain the hardware and software of computer and network systems. Computers are generally networked in LANs and on the Internet in homes, factories and offices. This program teaches students to install, configure and maintain these systems. Students also learn to assist and train computer users in the use of modern software and hardware.

This certificate is intended to prepare students for entry-level positions in computer/network support departments or as the computer/network specialist in a small to medium size office.

### **Career Opportunities**

Companies and agencies of all sizes that use computers.

These courses are not intended to bring students to a Microsoft Certified Systems Engineer (MCSE) licensing level, but rather for graduates to be prepared for an entry level position.

**COMPUTER AND NETWORK SUPPORT**

**Certificate: SFCC**

**The following classes are prerequisites to this certificate:**

			<b>Credits</b>
IS	142	Hardware Fundamentals	3
IS	143	Operating System Fundamentals	2
IS	144	Programming Fundamentals	3
IS	160	Internet Fundamentals	1

**CERTIFICATE**

**First Quarter**

**Credits**

CS	121	UNIX/Linux	3
IS	162	Data Communications and Networks	3
IS	240	Computer and Network Support	5
		CAPPS Elective	<u>2</u>
			13

**Second Quarter**

GBUS	280	Human Relations in Business <b>or</b>	
HS	136	Improving Interpersonal Communication	5
IS	164	Network Management	5
IS	244	Network Security I	<u>5</u>
			15

**Third Quarter**

BT	272	Business Correspondence <sup>1</sup>	5
IS	228	Internet Servers	4
IS	266	Cooperative Education Seminar	1
IS	267	Cooperative Education Work Experience	<u>2</u>
			12

40 credits are required for a certificate.

<sup>1</sup> BT 107, 108 or ENG 101 or equivalent are prerequisites.

**Disclaimer:** The college cannot guarantee courses will be offered in the quarters indicated. During the period this guide is in circulation, there may be curriculum revisions and program changes. **Students are responsible for** consulting the appropriate academic unit or adviser for more current and specific information. The information in this guide is subject to change and does not constitute an agreement between the college and the student.